

February 20, 2024

Grand Rapids City Hall  
300 Monroe Ave. NW  
Grand Rapids, Michigan 49503

Dear Mayor Bliss and City Commissioners,

The attached letter was sent to you on September 14, 2022 with over one hundred signatures attached to inform you of the crisis we have in the area of Edington and Breton SE. The situation of very poor cell phone reception has only worsened over the last year and a half.

No one has contacted me about this issue since I sent the letter. Neighbors are worried that you are not taking this issue seriously enough. Our area is mainly senior citizens and many single elderly widows. They are very anxious about the dropped calls or having to go to a certain spot in their condo to carry on a cell phone call.

We feel that a storm must have altered the directions of the cell tower or that because so many people have moved into the area, the tower cannot handle the increased amount of calls. Whatever it may be, this needs to be addressed and we are pleading that you have someone look into this matter and get back in touch with me. The last thing we need is for someone to suffer an attack and not be able to get their call out.

We need answers as to what to do or for the cell companies to adjust their cell towers.

Sincerely,

A handwritten signature in cursive script that reads "Don Bultman".

Don Bultman, President of Southbridge Condo Association  
39502 Pemberton Dr. SE  
Grand Rapids, Michigan. 49508

September 14, 2022

Grand Rapids City Hall  
300 Monroe Ave. NW  
Grand Rapids, Michigan 49503

Dear Mayor Bliss and City Commissioners:

We, the undersigned, are petitioning to have our cell site tower improved in order to better serve the surrounding area of Breton Rd SE between Granite St SE and Edington St SE in Grand Rapids, Michigan. This is in order to enhance the cell service and safety in the area.

Over the years, our community has grown with several developments, especially for older citizens. With this growth, it has put an additional stress on the cell service in this area causing interruptions and unacceptable poor service. In many cases, phone calls are dropped or persons must be at a certain location in their building to receive or make a call. This has brought extreme anxiety to older citizens who are afraid their calls will be dropped while making an emergency call or trying to reach a family member. They will be talking to someone and then suddenly their call is dropped.

Calls have been made to the different providers and each has stated that this area is on the fringe of the cell tower service. If one goes a few blocks further south to 44th street, the service improves greatly. The providers have stated that no improvements can be made without the Grand Rapids City Commission approving an update to the service tower.

We feel that because this is a safety issue and very important to all residents, especially the growing number of senior citizens in this area, we ask you to take immediate action in allowing the cell tower to be improved so that better service is provided.

Sincerely,

Don Bultman, President of Southbridge Condo Association  
3950 Pemberton Dr, S.E.  
Grand Rapids, Mi 495028

Name

date

Name

date

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